

Yew Tree House Bed & Breakfast: Terms & Conditions 22.05.11

Bookings

A deposit of 25% is payable when you book. Following receipt of your booking instructions and the deposit, you will be sent a Confirmation of Booking. Once you have made a booking whether on the phone, via the internet or in person you are entering a contract with us. Our commitment is to provide you with a bedroom on the date(s) agreed; your commitment is to pay in full for the room you have booked.

We only have a limited number of each type of room and when you book the room we lose the opportunity to sell that room to other people wanting to stay. Therefore if you should decide to cancel or cut short your stay for whatever reason, you will be charged the outstanding balance in the event that we do not re-sell your room. Should we manage to re-sell your room we will return your deposit.

Full payment will be charged for any non-arrival or non-payment on departure and we therefore recommend that you take out appropriate travel insurance.

Tariff

The prices quoted to you are applicable from 1 March 2011 unless otherwise stated. If any additional charges are payable, these will be clearly explained to you at the commencement of your stay.

Methods of Payment

We accept cash (including Euros). In addition we accept all major debit cards (excluding American Express).

Children

Children under ten years of age are only accommodated at the discretion of the Proprietor.

Pets

We regret that we are unable to accommodate pets.

Personal Belongings

Please take care of your personal belongings and effects whilst in Yew Tree House. We cannot accept any liability for belongings lost or damaged. Should you leave items behind when you leave, we will do our best to contact you to discuss how best these might be returned. If we are unsuccessful and we do not hear from you then such items will be disposed of 28 days after the end of your stay.

Damages and Breakages

Please take care of our home. You are responsible for any breakages and damages which you might cause to the property. Please let us know as soon as they occur. In the case of minor breakages, we would not normally charge but we may invoice you for the repair/replacement if the damage is significant.

Car Parking

The Proprietor does not accept responsibility for damage to, or for theft from, or for the theft of vehicles parked on the premises.

Smoking

Please note that under the Health Act 2006, Yew Tree House is required to be a no smoking establishment. Hence smoking is not allowed anywhere within the building.

Complaints

We aim to offer you comfortable accommodation, good food and a relaxing stay at Yew Tree House. Should you not be satisfied in any way with the service we provide, please tell me and I will do my best to resolve matters.

Governing Law

The Laws of England & Wales and subject to the jurisdiction of the Courts of England & Wales. Other than for death or personal injury caused by negligence of the Proprietor, the Proprietor's liability to Clients is limited to the price of the booking.

We welcome...

